

# Terms and Conditions



1. This Menu is the **ONLY** Menu Available Between the 27th November and the 21st December
2. **BOOKINGS AND ENQUIRIES** - Send an email to [Christmas@theold-bank.co.uk](mailto:Christmas@theold-bank.co.uk). Our Online System has Been Disabled for the Whole Festive Period. Please do not try to ring as to keep all the enquiries in one place
3. **All Tables have a Maximum of 2 Hours on each Table Slot Unless After 7pm Where We Do NOT Need the Table Back.** On An Evening we offer a 5 or 5:30pm sitting where the table has to be returned by 7 or 7:30pm, then we have a 7:30pm or 8pm Sitting.
4. Please Arrive on Time or Early for Your Booking as We Cannot Extend the 2 Hour Slot Due to Other Diners Arriving 2 Hours Later
5. The Menu is Available for Any Table Size
6. Tables Over 4 People The Minimum Course Amount is 2
7. Bookings Under 4 We Can Individually Price Each Dish
8. **A £20 Non Refundable Per Person Deposit is Required to Secure the Table Booking.**
9. We require the Deposit to be paid via Bank Transfer **ONLY**. We Do Not Take Card Payments Over the Phone or In the Restaurant for This. You Can Pay on the Day of Your Booking Via Card or Cash
10. All Deposits Must Be in To Us By the Start of November Other wise the Table Booking is Cancelled with No Notice Given By Us
11. Any Table Booking Over 4 People We Require a Pre Order One week Prior to Your Booking
12. Any Dietary Requirements or Intollerences **MUST** Be Discussed Prior to Your Booking As these Will **NOT** Be able to be accommodated on The Day
13. **FINAL CONFORMATION of Numbers Must be Given To Us 1 WEEK Before Your Booking.** Any Member the Drops Out at This Time Will Loose Their Deposit. Any Diner Dropping out On the Day Will Still Require to Pay **FULL PRICE** For the Space Vacant
14. All Invoicing or Any VAT Reciepts Will Be Sent out In January. This includes Deposit Invoices too
15. Payments for Groups are Only Taken at the Table. A Staff Member Will Collect Payments From The Table Only. We Cannot Split Individual Bills in Decemeber DUE to Been Extremely Busy
16. Staff Tips Can Only be Recieved in Cash. We Do **NOT** Offer Card Machine Tipping Facility

PLEASE NOTE- (V) Vegetarian , (GF) Can be Tailored for Gluten Free